Annual Report 1984

Funeral Services Review Board

Ministry of Health
Ontario

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Funeral Services Review Board
Conseil de révision des services de pompes funèbres

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April, 1985

The Honourable Alan Pope, Q.C.
Minister of Health

Sir:

I have the honour to submit for your approval the Annual Report of the Funeral Services Review Board, for 1984.

Yours very truly,

James Lee
Chairman

6788-04X (82/07)

FUNERAL SERVICES REVIEW BOARD

MEMBERS - 1984

Audrey McFarlane, Chairman	Kingston
James Lee, Vice-Chairman	Toronto
Earl Armstrong	Manotick
John Brooks	Toronto
Kaye Fletcher	West Hill
Eleanor Muir	Brighton
James D. Tiller	Willowdale

The Funeral Services Review Board is established by the Funeral Services Act. It is an independent Review Board consisting of lay people who are not in the public service of the Province and who are not, and never have been, members of a health discipline or licensed or registered under the Funeral Services Act or any other Act governing a health practice.

The Review Board has two separate and distinct functions. It reviews decisions of the Complaints Committee of the Board of Funeral Services when either the complainant or the member complained against is not satisfied with the decision. It also hears or reviews proposed decisions of the Registration Committee of the Board of Funeral Services in cases where the Registration Committee refuses to grant registration to an applicant, or proposes to attach terms, conditions or limitations to a registration.

The main role of the Review Board is to ensure that the Board of Funeral Services has carried out its duties and that the public interest has been served and protected.

The Review Board conducted four complaint reviews during 1984. It upheld the decision of the Complaints

Committee of the Board of Funeral Services in three of those reviews.

The Board returned one decision to the Complaints Committee and required the Committee to recommend that the respondent funeral home submit a revised invoice, reflecting the exact charges set out in its original estimate, to the complainant.

The Review Board was not called on to review or hear any registration matters during 1984.